

Richard & Lorraine Egan

Longtime Family Friends & Neighbors, South Florida

[your email] · [your phone] · August 2026

To Whom It May Concern,

We write together in support of Jeffery Ferguson — "Phoenix." We've known Jeffery since he was a child, close to thirty years now, as neighbors and family friends of the Fergusons in South Florida. We watched him grow up, and we've stayed close to the family ever since.

What we can speak to directly is the technology help Jeffery has quietly provided over the years — the kind of thing you do for people you consider family, not a client. Computers that needed fixing, questions about a website or a piece of software, the practical troubleshooting most households eventually need and don't know who to call for. He was always that person for us, patient and willing to explain things rather than just do them and disappear.

That pattern — showing up for people, being genuinely useful with technology, never needing to be asked twice — is exactly who he's been since he was a kid climbing around our yard. We're glad to speak to it directly, together or separately, whichever is more useful to you.

Richard Egan

Lorraine Egan

*DRAFTED FOR RICHARD AND LORRAINE TOGETHER — EITHER OF THEM SHOULD FEEL FREE TO REWRITE THIS
IN THEIR OWN WORDS BEFORE SIGNING.*