

Richard & *Lorraine* Egan

Longtime Family Friends & Neighbors

[your email] ✦ [your phone]

Date: _____, 2026

To the Gigantic Playground Hiring Team,

We're glad to write in support of Jeffery Ferguson — "Phoenix." We've known Jeffery since he was a child, close to thirty years now, as neighbors and family friends of the Fergusons in South Florida. We watched him grow up, and we've stayed close to the family through the years since.

What we can speak to directly is the technology help Jeffery has quietly provided over that time — the kind of thing you do for people you consider family, not a client. Computers that needed fixing, questions about a website or a piece of software, the practical troubleshooting most households eventually need and don't know who to call for. Jeffery was always that person for us, patient and willing to explain things rather than just do them and leave.

That pattern — showing up for people, being genuinely useful with technology, and doing it without being asked twice — is exactly who he's been since he was a kid climbing around our yard. We're glad to speak to it directly if it's helpful.

Richard & Lorraine Egan · Family Friends

Draft prepared for Richard and Lorraine Egan's review, editing, and signature. Please adjust anything that doesn't reflect your own words before signing, and add your preferred contact details in the header.